General Terms and Conditions:

- The supplier/vendor must be an original manufacturer or an Authorized dealer of the original
- Demo shall be provided free of cost at a mutually convenient time.
- Quote shall be provided in the sealed envelope, marking the type of bid (Technical cum Commercial, Technical or Commercial as specified in the tender enquiry), tender enquiry reference and due date for submission of quote.
- Costs and related information should be given in the bid.
- Item-wise break up of cost should be provided in the quote.
- Warranty and warranty conditions shall be provided, as asked for in the tender enquiry.
- Post warranty service including AMC shall be specified
- The system delivery time shall be specified in the quote.
- Prices quoted shall be valid for at least 90 days.
- IIT Madras reserves the right to exclude or include the item/s (including optional) in the bids received.
- The equipment/system shall be installed and commissioned with no additional cost.
- Two extra copies of the system manual shall be provided (One hard copy form and other in CD form).
- Contact details of local authorized agent in Chennai shall be specified in the quote.

Technical Bid shall consist of the following:

- Detailed technical brochure
- Detailed technical write up explaining how each of the technical specifications are complied with.
- List of Govt organisations, Technical Institutions / R&D units / Industries, where similar equipment have been supplied in India/abroad including the date of supplies and contact details, is to be provided.