



Basic Details

Organisation Chain	Indian Institute of Technology Madras Deputy Registrar (Industrial Consultancy and Sponsored Research)		
Tender Reference Number	ICSR/NEA/Call Center/01/2019		
Tender ID	2019_IIT-M_447681_1		
Tender Type	Limited.	Form of contract	Supply
Tender Category	Services	No. of Covers	2
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No		

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Technical bid
2	Finance	.pdf	Financial bid

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00	Fee Payable To	NA	Fee Payable At	NA
Tender Fee Exemption Allowed	NA				

EMD Fee Details

EMD Amount in ₹	0.00	EMD Exemption Allowed	NA
EMD Fee Type	NA	EMD Percentage	NA
EMD Payable To	NA	EMD Payable At	NA

Work /Item(s)

Title	ENGAGEMENT OF CALL CENTER AND BACK - OFFICE SUPPORT AGENCY				
Work Description	ENGAGEMENT OF CALL CENTER AND BACK - OFFICE SUPPORT AGENCY FOR ORGANISING NATIONAL ENTREPRENEURSHIP AWARDS SCHEME 2019				
Pre Qualification Details	Please refer Tender documents.				
Tender Value in ₹		Product Category	Miscellaneous Services	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	60	Period Of Work(Days)	15
Location	Research Park, IIT Madras	Pincode	600036	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Conference Hall, ICSR Building, IIT Madras

Critical Dates

Publish Date	14-Jun-2019 06:35 PM	Bid Opening Date	29-Jun-2019 10:30 AM
Document Download / Sale Start Date	14-Jun-2019 06:40 PM	Document Download / Sale End Date	28-Jun-2019 05:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	15-Jun-2019 09:00 AM	Bid Submission End Date	28-Jun-2019 05:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)
	1	Tendernotice_1.pdf	As per the tender document	772.88

Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	Tender Documents	Limited Tender - Call Centre Support Agency RFP.pdf	As per the tender document	772.88

Tender Inviting Authority

Name	The Senior Manager
Address	Project Purchase ICSR Building, 2nd Floor IIT Madras, Chennai 600036

Tender Creator Details

Created By	Vijaya Kumari P. A
Designation	Superintendent, Project Purchase
Created Date	14-Jun-2019 06:28 PM