

**6 APRIL 2018**

**The following changes are being made to the tender put out by NPTEL-IIT Madras inviting bids for Cloud Solution Provider for Massive Open Online Course Application**

**CHANGE 1:**

Page 14: Currently read as -

### 4.4.3 Agreements and penalties

4.4.3.1. The CSolP is expected to maintain 99.999% uptime for the application under any concurrent user scenario.

To be modified as -

### 4.4.3 Agreements and penalties

4.4.3.1. The CSolP is expected to maintain 99.9% uptime for the application under any concurrent user scenario.

**CHANGE 2:**

Page 19: Currently read as -

**Communication of Acceptance:**

Acceptance by the Purchaser will be communicated by Post, and the Company's acceptance should be communicated to us formally in writing.

To be modified as -

**Communication of Acceptance:**

Acceptance by the Purchaser (NPTEL-IIT Madras) will be communicated by Post, and the Successful Bidder's acceptance should be communicated to us formally in writing.

**CHANGE 3:**

Page 20: Currently read as -

**Period of Service:**

The period of service is for three years starting from the commissioning as mentioned in Section 5.1.5.

To be modified as -

**Period of Service:**

The period of service is for three years starting from the commissioning as mentioned in Section 5.1.5, extendable by mutual agreement.

**CHANGE 4:**

**Page 23: Introducing a new clause**

6.4 At the end of the 3 years, the contract to the winning bidder may be extended by NPTEL-IIT Madras with mutually agreeable terms on the cost and service level agreements.

**CHANGE 5:**

**Page 26**

**Annexure - 1: Financial Information**

Details furnished below are to be supported duly by figures in Balance Sheet, Profit & Loss Account for the last 5 years as certified by the Chartered Accountant and submitted by the bidder to the Income Tax Department

Is changed to

Details furnished below are to be supported duly by figures in Balance Sheet, Profit & Loss Account for the last 5 years as certified by the Chartered Accountant and submitted by the bidder to the Income Tax Department [except for the year 2017-2018](#).

A column is being added for the year 2017-2018 in the table.

Details	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
1) Gross annual turnover for works of similar nature						
2) Profit/Loss						
3) Financial position						
a) Cash						
b) Current assets						
c) Current liabilities						
d) Working capital						
e) Current						

Assets to Liabilities Ratio						
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Documents to be attached along with the above statement:

- a) Up-to-date Income Tax Clearance Certificate
- b) Certificate of Financial soundness from the bankers of the Bidders
- c) Financial Arrangements for carrying out the proposed work
- d) Any other relevant documents

**CHANGE 6:**

Annexure 6 on Page 31 has been modified as follows:

**Annexure - 6: Details of Technical and Administrative Personnel**

Total personnel in the bidder's organisation relevant to this project (program managers, architects, coders)

Sl. no	Designation	Total No. of employees in this category	Number available for this project
1	Program manager		
2	Architect		
3	Coder		
	Add more, if needed		

Personnel who will be working in this project

Name	Qualification	Professional experience	Capacity in which
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			employee will be involved in this project
			Program manager
			Architect
			Coder
			Coder
			Coder
			Coder

Documents to be attached along with the above statement:

- a) Representative resumes of staff mentioned in above table
- b) Any other relevant documents

(Signature of the bidder)

**CHANGE 7:** The financial bid on Page 32 is being changed to as follows

### Annexure - 7: Financial bid

Staffing cost

S. No	Designation	Cost per month per person (in INR)	Number	Cost per month (in INR)
1	Program manager		1	
2	Architect		1	
3	Coder		4	
Total (without taxes)				

Total (inclusive of all taxes)	
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The above costs are valid for a period of 36 months from the start date of the contract.

The above costs will be the only payment made to the CSolP. The project manager and the architect will be expected to travel to Chennai 3 or 4 times a year. All such incidental expenses should be included by the CSolP in the staffing cost quoted above.

Estimate of cloud usage cost per user per month (in INR) - without taxes: \_\_\_\_\_  
Estimate of cloud usage cost per user per month (in INR) - with taxes: \_\_\_\_\_

The CSolP should submit an estimate of the cloud usage cost per user per month based on data from any existing deployment of the application. A user is one who interacts with the portal on a regular basis and accesses content such as lectures, assignments and forum.

Enclosures:

1. Actual cloud charge invoices from an existing deployment of the MOOC application in a public cloud for the last one year.
2. Actual number of users on the existing deployment over the last one year.
3. Any other supporting document.