

	<p style="text-align: center;">भारतीय प्रौद्योगिकीसंस्थानमद्रासचेन्ने 600 036  <b>INDIAN INSTITUTE OF TECHNOLOGY MADRAS</b> Chennai 600 036  भंडार एवं क्रय अनुभाग  <b>STORES &amp; PURCHASE SECTION</b>  Email: adstores@iitm.ac.in  दूरभाष: (044) 2257 8285 / 8286 / 8287 / 8288 फ़ैक्स: (044) 2257 8292  Telephone : (044) 2257 8285/8286/8287/8288 FAX: (044) 2257 8292  GSTIN: 33AAAAI3615G1Z6</p>	
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**Dated :20.08.2020**

**Tender No. IITM/SPS/Counselling Service/003/2020-21/SPL  
CORRIGENDUM& CLARIFICATION**

**CORRIGENDUM**

In the tender document,

**a) In Page 6, Point 18 (Sl.No. 3) and Annexure-B (Sl.No.3) of tender document,**

The Bidder should preferably have a presence in Chennai and also, a Pan Indian presence, a pool of established Professional Clinicians, Counsellors and experts. They shall possess modern facilities and best state of the art technology. Details of Pan India presence should be submitted.
<b>Instead of</b>
The Bidder should necessarily have a presence in Chennai and also, a Pan Indian presence, a pool of established Professional Clinicians, Counsellors and shall possess modern facilities and best state of the art technology. Details of Pan India Offices should be submitted.

**b) In Annexure D (Basic Services)of tender document,**

1	Face to face counselling inside the campus (Payment shall be on the basis of actual availment of services based on the app generated and manual attendance). Also mention the minimum number of hours of operation per week for which the Payment shall be made.	Per Hour
2	Online counselling (text based, chat mode, and/or video conferencing) – unlimited number of sessions	Per Month
3	Tele counselling (24x7)	Per Month
<b>Instead of</b>		
1	Face to face counselling inside the campus (Payment shall be on the basis of actual availment of services based on the app generated and manual attendance).	Per Hour
2	Online counselling (text based, chat mode, and/or video conferencing)	Per Hour
3	Tele counselling (24x7)	Per Hour

All other conditions are remaining the same.

**CLARIFICATION**

Sl.No.	Queries	Tender Committee Response
1	<p><u>Query regarding Mobile application:</u> We presently have a functioning mobile-accessible web-portal called as <a href="http://www.takehelp.in">www.takehelp.in</a> that dispenses counseling service. It has features such as scheduling a counselling session and triggers an automated anonymous telephonic counseling session with a counselor/expert of the user's choice. We however are yet to build a native-mobile application. We hope that we are eligible to bid in this scenario. Kindly clarify.</p> <p>However, kindly note that we have plans to build a native application and can advance those plans in the event of we winning the IIT bid. Infact, we can tailor-make the app to suit specific requirements of IIT.</p>	Successful Bidder have to develop the app. Initiative taken to build a specific application as per the IIT Madras requirement should be shown. Technical Committee will take the final decision on this matter.
2	An income Tax Certificate duly signed by the Income Tax officer of the circle has been asked to be submitted along with the tender document. We can provide a system-generated certificate from the Income Tax official website that we have no income tax dues. However, having it signed by circle income tax officer right now may be challenging as many officers may not be coming to office due to the Covid situation. Request you to kindly clarify on the same.	In lieu of the Income Tax certificate duly signed by the Income Tax Officer, one can submit a system-generated certificate from the Income Tax Official Website with no income tax dues.
3	Query regarding EMD/Security Money: We are registered as a MSME with Government of India. There is a government notification that MSMEs do not have to pay EMD or Security Money for government tenders. Could you kindly clarify if we as an MSME have to pay the EMD / Security Money.	On production of valid certificate issued by competent authority, EMD exemption will be considered.
4	Also request you to kindly let us know if & when anything is being changed in the tender document based on any queries/requests raised by other bidders.	Queries / Requests raised by the potential bidders who took part in the pre-bid meetings will be included in the tender documents.

sd/-  
Deputy Registrar  
Stores & Purchase