

INDIAN INSTITUTE OF TECHNOLOGY MADRAS Chennai 600 036

Telephone: [044] 2257 9763 E-mail: tender@imail.iitm.ac.in



The Senior Manager (Project Purchase)

Date: 13.12.2023

Open Tender Reference No: NPTL/ANDR/059/2023/CSPSERVICE

GEM NAR ID: GEM/GARPTS/12122023/CB74IDMG04SU

Due Date/Time: 26.12.2023@ 3:00 PM

Dear Sir/Madam,

On behalf of the Indian Institute of Technology Madras, Tenders are invited in two bid system from Class-I local suppliers and Class II local suppliers, for the supply of: "GOOGLE CLOUD SERVICE PROVIDER" Conforming to the specifications given in Annexure -A.

Tender Documents may be downloaded from Central Public Procurement Portal <u>https://etenders.gov.in/eprocure/app</u>. Aspiring Bidders who have not enrolled / registered in e-procurement should enroll / register before participating through the website <u>https://etenders.gov.in/eprocure/app</u>. The portal enrolment is free of cost. Bidders are advised to go through instructions provided at **"Help for Vendors"**. [Special Instructions to the Vendors / Bidders for the e-submission of the bids online through this eProcurement Portal"]

Bidders can access tender documents on the website (For searching in the NIC site, kindly go to Tender Search option and type 'IIT'. Thereafter, click on "GO" button to view all IIT Madras tenders). Select the appropriate tender and fill them with all relevant information and submit the completed tender document online on the website <u>https://etenders.gov.in/eprocure/app</u> as per the schedule attached.

1)	Pre-bid Meeting Details	:	NA
2)	ICSR Vendor Registration	••	 <u>Vendor registration code</u>. Vendor registration with IC&SR (IITM) is mandatory for bidders to participate in tenders. ** <u>For Vendor Registration & Guidelines, Please follow the website</u> : <u>https://icandsr.iitm.ac.in/vendorportal;</u> Helpdesk: <u>vendorhelpdesk@icsrpis.iitm.ac.in</u>

<u>No manual bids will be accepted.</u> All tender documents including Technical and Financial bids should be submitted in the E-procurement portal.

Last date for receipt of tender	:	26.12.2023 @ 3:00 PM
Date & time of opening of tender		27.12.2023 @ 3:00 PM

<u>3. Instructions to the Bidder:</u>

A)	Searching for tender documents	:	 There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective "My Tender" folder. This would enable the CPP Portal to intimate the bidders through SMS / email in case there is any corrigendum issued to the tender document.
			• The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.
B)	Assistance to bidders	:	 Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is [0120-4200462, 0120-4001002, 0120-4001005]
C)	Enrollment Process to Bidders	:	REGISTRATION
			 Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal URL:https://etenders.gov.in/eprocure/app by clicking on "Online Bidder Enrollment". Enrollment on the CPP Portal is free of charge. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse. Bidder then may log in to the site through the secured log-in by entering their user ID / password and the password of the DSC / eToken.

			 Possession of a Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/e-token in the company's name is a prerequisite for registration and participating in the bid submission activities through https://etenders.gov.in/eprocure/app Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available in the web site https://etenders.gov.in/eprocure/app under the "Information about DSC".
D)	Preparation of bids	:	 Bidder should take into account any corrigendum published on the tender document before submitting their bids. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of
			documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.Bidder, in advance, should prepare the bid documents to be
			 submitted as indicated in the tender document / schedule and generally shall be in PDF / XLS formats as the case may be. Bid documents may be scanned with 100 dpi with black and white option. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, GSTIN Details, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Documents" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.
E)	Submission of bids	:	• Bidder should log into the site well in advance for bid submission so that he/she can upload the bid in time i.e. on or before the bid submission date and time. Bidder will be responsible for any delay due to other issues.
			• The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
			• Bidder has to select the bid security declaration. Otherwise, the tender will be summarily rejected.
			• A standard BOQ format has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidders are required to download the BOQ file, open it and complete the detail with their respective financial quotes and other details (such as name of the bidder). If the BOQ file is found to be modified by the bidder, the bid will be rejected.
			• The server time (which is displayed on the bidders' dashboard) will

		be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
		• The Tender Inviting Authority (TIA) will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
		• The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
		• Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
		 Kindly add scanned PDF of all relevant documents in a single PDF file of compliance sheet. More information useful for submitting online bids on the CPP Portal may be obtained at: <u>https://etenders.gov.in/eprocure/app</u>. All tender documents including pre-qualification bid, Technical Bid &Financial Bid should be submitted separately in online CPP portal as per the specified format only. Right is reserved to ignore any tender which fails to comply with the above instructions. No manual bid submission will be entertained.
F)	Marking on Technical Bid	• The bidder eligibility criteria, technical specification and supply of item for this tender is given in Annexure A.
		• The Bidders shall go through the specification and submit the technical bid.
		• The Technical bid should be submitted in the proforma as per Annexure -B in pdf format only through online (e-tender). No manual submission of bid will be entertained.
		• The technical bid should have a page-wise heading as "Technical Bid" and page no. in all pages with seal and signature of authorized signatory. The total no. of pages should be mentioned at the last page of the documents.
		• The technical bid should consist of bidder eligibility criteria details and all technical details along with catalogue/ pamphlet which will give a detailed description of product with technical data sheet so that technical compliance can be verified.
G)	Marking on Price Bid	• Financial bid (BoQ) should be submitted in the prescribed proforma format as per Annexure -C in xls format through e-tender only. No manual or other form of submission of Financial Bid will not be entertained

4)	Preparation of Tender: The bidders should submit the bids in two bid system as detailed below.					
	Bid I _Technical Bid					
	The Technical bid should consist of all technical details/specifications as per the format Annexure-A in pdf format only through online (e-tender), duly signed by an authorized representative of the Agency with company seal. All the supporting documents should be self- attested. No manual submission of bid will be entertained.					
	Bid II _Price Bid					
	The price bid should be submitted in excel format (BoQ) as per the proforma (Annexure C) uploaded in the e-Tender web site. The Quoted price should be for supply and installation of the item and inclusive of all cost and statutory levies at IIT Madras after applicable discount . For the purpose of arriving cost , 6 month average monthly consumption is provided under Annexure-K .					
5)	Price:					
	1. The price should be quoted only in INR net per unit after applicable discount and must include all packing, transit insurance and delivery charges to CODE/IIT Madras. For the purpose of arriving cost, 6-month average monthly consumption is provided under Annexure-K					
	a) The rate quoted shall be all inclusive of all taxes and no extra payment will be made other than statutory revisions as per the terms and conditions stipulated in this contract document.					
	b) The offer/bids should be submitted through online only in two bid system i.e. Technical Bid and Financial Bid separately.					
6)	Tenderer shall submit along with this tender:					
	(i) Proof of having ISO or other equivalent certification given by appropriate authorities.					
	(ii) Name and full address of the Banker and their swift code and PAN No. and GSTIN number.					
	(iii) GST registration proof showing registration number, area of registration etc.					
	(iv) All of your future correspondences including Invoices should bear the GST No. and Area Code.					
7)	Terms of Delivery: Supplier will be fully responsible for implementation of Cloud Services for CODE/IIT Madras, or named place as per PO. The Installation/Commissioning should be completed as specified in our important conditions.					
	The tenderer should indicate clearly the time required for delivery of the item (subject to the approval of the Executive Committee-IIT-Madras). In case there is any deviation in the delivery schedule, liquidated damages clause will be enforced or penalty for the delayed supply period will be levied.					
	In the event of delay or non-supply of materials/execution of Contract beyond the date of delivery/completion of job. The penalty will be levied @1% per week of delay subject to a max of 10% of the value of purchase order and if the delay is more than accepted time frame by IIT M, the PO would be partially or fully cancelled and liquidated damages will be enforced accordingly.					
	The Services of vendor(s) finalized through this open tender may be utilized by any department/project of the institute for the same cost.					
8)	Period for which the offer will remain open:					
	The Tender shall remain open for acceptance/validity till: 120 days from the date of opening of the tender. However, the day up to which the offer is to remain open being declared closed holiday for the Indian Institute of Technology Madras, the offer shall remain open for acceptance till the next working day.					

9)	 EMD: The EMD of Rs. 14,000 to be transferred to the account details mentioned in Annexure G and proof should be enclosed in the Technical Bid. Any offer not accompanied with the EMD shall be rejected summarily as non-responsive. The EMD of the unsuccessful bidders shall be returned within 30 days of the end of the bid validity period. The same shall be forfeited, if the tenderers withdraw their offer after the opening during the bid validity period. The Institute shall not be liable for payment of any interest on EMD.
	EMD is exempted for Micro and Small Enterprises (MSE) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) and Startups as recognized by Department of Industrial Policy & Promotion (DIPP). (MSE/MSME/DIPP PROOF should be enclosed in the cover containing technical bid)
10)	Performance Security: -
	The successful bidder should submit Performance Security for an amount of 5% of the basic invoice value of the contract/supply. The Performance Security may be furnished in the form of an Account Payee DD, FD Receipt in the name of "The Registrar, IIT Madras" from any scheduled commercial bank or Bank Guarantee from any scheduled commercial bank in India. The performance security should be furnished within 14 days from the date of the purchase order.
	Performance Security in the form of Bank Guarantee: - In case the successful bidder wishes to submit Performance Security in the form of Bank Guarantee, the Bank Guarantee should be routed directly to IIT Madras from the Bank.
	The Bank Guarantee should remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the supplier including the warranty obligations.
11)	For the same tender, either the OEM or the authorized dealer/service provider can only quote. But both of them cannot quote separately for the same tender.
12)	Risk Purchase Clause
	In the event of failure of supply of the item/equipment within the stipulated delivery schedule, the purchaser has all the right to purchase the item/equipment from other sources on the total risk of the supplier under risk purchase clause.
13)	Payment:
	The payment to the CSP shall be made in Indian rupees and shall be paid at the end of every month only after satisfactory completion of the work as per the service level agreements in Item 14. No advance payment shall be made. The successful bidder has to sign an agreement on non-judicial stamp paper which shall contain penalty clauses related to liquidated damages on account of delays, errors, cost, downtime and time overruns etc. If the bidder fails to execute the contract, the IIT Madras Purchase committee shall have the liberty to get the work done through any other agency with full cost recoverable from the bidder in addition to damages and penalty.
14)	Service Level Agreement - SLA-Service Level Agreement: The selected bidder(s) need to execute a Service Level Agreement (SLA) with IIT Madras covering performance, availability of the cloud services as mentioned below:
	a. The CSP is expected to maintain 99.999% uptime for the application infrastructure under
	any concurrent user scenario.
	b. Downtime of the portal - For every hour of cumulative portal downtime attributed to the CSP in a calendar month, a penalty of Rs. 1 lakh will be imposed on the CSP.
	c. Any issue that is classified as critical by IIT Madras needs to be fixed within 2 hours.
	d. Any issue that is classified as serious by IIT Madras needs to be fixed within 24 hours.

	The CSP will forego payment for the period of time for which the above 3 service level requirements, 14(c), 14(d), 14(e), are violated
15)	Acceptance and Rejection:
	Failure to comply with any of the instructions stated in this document or offering unsatisfactory explanations for non-compliance will likely to lead to rejection of offers.
	I.I.T. Madras has the right to accept the whole or any part of the Tender or portion of the quantity offered or reject it in full without assigning any reason.
16)	Debarment from Bidding:
	In case of breach of Terms & Conditions, Bidder may be suspended from being eligible for bidding in any contract with the IIT Madras up to 2 Years [as per Rule 151(iii) of GFR] from the date of Tender.
17)	Disputes and Jurisdiction:
	 Settlement of Disputes: Any dispute, controversy or claim arising out of or in connection with this PO including any question regarding its existence, validity, breach or termination, shall in the first instance be attempted to be resolved amicably by both the Parties. If attempts for such amicable resolution fails or no decision is reached within 30 days whichever is earlier, then such disputes shall be settled by arbitration in accordance with the Arbitration and Conciliation Act, 1996. Unless the Parties agree on a sole arbitrator, within 30 days from the receipt of a written request by one Party from the other Party to so agree, the arbitral panel shall comprise of three arbitrators. In that event, the supplier will nominate one arbitrator and the Project Coordinator of IITM shall nominate on arbitrator. The Dean IC&SR will nominate the Presiding Arbitrator of the arbitral tribunal. The arbitration proceeding shall be carried out in English language. The cost of arbitration and fees of the arbitrator(s) shall be shared equally by the Parties. The seat of arbitration shall be at IC&SR IIT Madras, Chennai. a. The Applicable Law: The Purchase Order shall be construed, interpreted and governed by the Laws of India. Court at Chennai shall have exclusive jurisdiction subject to the arbitration clause. b. Any legal disputes arising out of any breach of contact pertaining to this tender shall be settled in the court of competent jurisdiction located within the city of Chennai in Tamil Nadu.
18)	Force Majeure: The Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
	For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
	If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.
19)	Eligibility Criteria:
	As per the Government of India Order, only "Class - I Local Suppliers" and "Class - II Local Suppliers" <u>can participate in this tender.</u>
	Bidder should confirm their acceptance that they comply with the provisions with report to "Guidelines for eligibility of a bidder from a country which shares a land border with India as detailed at Annexure -E. The bidder should submit Certificate for "Bidder from/ Not from Country sharing Land border with India & Registration of Bidder with Competent Authority" as per Order of DoE F.No.6/18/2019-PPD dated 23.07.2020 as mentioned.
20)	Preference to "class I Local Suppliers": preference will be given to "class 1 local suppliers" (subject to
_ 0)	class -I local supplier's quoted price falling within the margin of purchase preference) as per public

procurement (preference to make in India) order 2017 .O.M No P- 45021/2/2017 - pp(BE - 11) dt 04/06/2020 subject to the conditions that the "class 1 Local Supplier" should agree to supply goods / provide service at L1 rate and furnish a certificate with the technical bid document that the goods/service provided by them consists local content equal to or more than 50%.(certificate from Chartered Accountant in case value of contract exceeds Rs 10 crore).

- 'Class I local supplier' means a supplier or service provider whose goods, services or works offered for procurement consists of local content equal to or more than 50% as defined under the above said order. Declaration to be provided as per Annexure -D per item/service/work.
- 'Class II local supplier' means a supplier or service provider whose goods, services or works offered for procurement consists of local content equal to 20% but less than 50% as defined under the above said order. Declaration to be provided as per Annexure -D per item/service/work.
- 'Margin of purchase preference': The margin of purchase preference shall be 20%. The Definition of the margin of purchase preference is defined in the Govt. of India Order No: P-45021/12/2017-PP (BE-II) Dt.4th June, 2020) Order 2017. As per the Government of India Order "Margin of Purchase Preference" means the maximum extent to which the price quoted by a "Class-I local supplier" may be above the L1 for the purpose of purchase preference.

**Note: Local content percentage to be calculated in accordance with the definition provided at clause 2 of revised public procurement preference to Make in India Policy vide GoI Order no. P-45021/2/2017-PP (B.E.-II) dated 15.06.2017 (subsequently revised vide orders dated 28.05.2018, 29.05.2019and 04.06.2020) MOCI order No. 45021/2/2017-PP (BE II) Dt.16th September 2020 & P-45021/102/2019-BE-II-Part(1) (E-50310) Dt.4th March 2021

21) Evaluation of Bids

Bid evaluation will take place in two stages.

Stage I Technical Bid evaluation

The following technical specification has to be submitted in the technical bids for evaluation.

Sl.N o	Technical Qualification Criteria	Proof Submission
1	Bidder must be a Legal Entity i.e. 1) A company incorporated under the Indian Companies Act, 2013 or any other previous company law as per section 2 (20) of the Indian Companies Act 2013/ Partnerships Firm registered under the Limited Liability Partnerships or Partnership Act 2) Registered with the Income Tax (PAN) and GST (GSTN) Authorities in India with active status	1.Copy of Certificate of Incorporation/ Registration 2. Copy of Registration Certificates with the GST & IT (PAN) Authorities
2	The Bidder should be an authorized GOOGLE Premier partner of the proposed Google Cloud service for the last 3 years	Authorized Partner Certificate/Authorized Reseller Certificate from Google and undertaking letter from Google
3	The bidder, Cloud Service Provider (CSP), should offer Google public cloud service with assured disaster recovery mechanisms and subscription to additional security services as	Authorized Partner Certificate/Authorized Reseller Certificate from Google and undertaking letter to offer

	recommended by Google (applicable to all the cloud services administered by IIT MADRAS).	subscription to security services recommended by Google but procured on behalf of client and subscription fee payable in monthly mode
4	The CSP should be offering PAAS Service of Google cloud to at least 5 organizations in India during the last two years (01/10/2021 to 30/09/2023) where the monthly billing is not less than Rs. 50 lakhs. The proof of the same with contact details to be provided.	The proof viz work order or invoices with contact details & Form A to be submitted
5	The CSP should have had a minimum total turnover of Rs.25 crores in last two financial years (2021-22,2022-23) from cloud business and should have made profit (before tax) in the previous financial year 2022-23	Auditor Certificate as per Form B
6	Bidders should not be blacklisted by the specific State Government/State Sector or court of law in the last 3 years.	Self-declaration from Bidder

Technical Bid Evaluation Criteria & Award Criteria:

After the opening of the technical bid, the same will be evaluated by a committee. In case the committee decides to seek further information/clarification, the same shall be provided by the bidder. Those bids which technically qualified as per criteria mentioned above and completed in all aspects with all FORMs and meeting the requirements the financial bid of such qualified bidders will be opened on a specified date and time by the committee.

Stage II: Price Bid Evaluation

Financial bid as per Annexure C is to be submitted. Annexure C contains the top 25 SKUs consumed during the last 6 months. The CSP will have to provide a detailed and complete rate card in INR for all these SKUs mentioned therein with **applicable discount rate**. For the purpose of arriving cost, 6 month average monthly consumption is provided under **Annexure-K**

PLEASE FILL Annexure C and submit it for financial evaluation. Annexure C contains top 25 SKUs consumed during the last 6 months and this will be used to assign points.

The bidder with the lowest quote L1 for TOTAL EXPECTED MONTHLY COST in Annexure C, will be awarded the offer.

22) In accordance to the Rule 173 of GFR,2017 and relevant provisions thereof in Procurement Manuals, 2022 IC&SR, IITM reserves the right to carry out the negotiation process through its purchase/technical committee with L1/H1 (as applicable) vendor to ensure price reasonability before final recommendation to the

	Competent Authority. The negotiation details, if any, on case to case basis shall be recorded in minutes of				
	meetings suitably for records.				
23)	Selection of successful bidder and Award of Order				
23)	The order will be directly awarded to the technically qualified bidder as per the condition in para 3A of DIPP, MoCI Order No. 45021/2/2017-PP (BE II) dated 16th September 2020.				
24)	All information including selection and rejection of technical or financial bids of the prospective bidders will be communicated through e-Tender portal. In terms of Rule 173(iv) of General Financial Rule 2017, the bidder shall be at liberty to question the bidding conditions, bidding process and/or rejection of bids.				
25)	The tenderer shall certify that the tender document submitted by him / her are of the same replica of the tender document as published by IIT Madras and no corrections, additions and alterations made to the same. If any deviation found in the same at any stage and date, the bid / contract will be rejected / terminated and actions will be initiated as per the terms and conditions of the contract.				
26)	Clarification to the queries and doubts raised by the bidders will be issued as a corrigendum/addendum in the e-tenders portal.				
27)	In the e-tender process, participation of bidders after the due date is not possible. The eligible bidders can login to the e-Procurement portal to ascertain the tender status.				
28)	<u>BID Disqualification</u> ; The proposal is liable to be disqualified in the following cases:				
	 Proposal not submitted in accordance with this document and in proper formats. During validity of the proposal, or its extended period, if any, the bidder changes his quoted prices. 				
	• Proposal is received in incomplete form.				
	 Proposal is received after the due date and time. Proposal is not accompanied by all requisits supporting documents. 				
	 Proposal is not accompanied by all requisite supporting documents Information submitted in the technical proposal is found to be misrepresented, incorrect or 				
	false, accidentally, unwittingly, or otherwise, at any time during the processing of the contract (no				
	matter at what stage) or during the tenure of the contract including the extension period if any.				
	• Bidder fails to deposit the Bid security or fails to enter into a contract within specified date				
	of notice of award of contract or within such extended period, as may be specified by Institute.				
29)	<u>Period of Service</u> : The period of service is for 2.5 years starting from January 1st 2024.				

ACKNOWLEDGEMENT

It is hereby acknowledged that I/We have gone through all the points listed under "Specification, Guidelines, Terms and Conditions" of tender document. I/We totally understand the terms and conditions and agree to abide by the same.

SIGNATURE OF TENDERER ALONG WITH SEAL OF THE COMPANY WITH DATE

Bidder Eligibility Criteria and Technical Specification for GOOGLE CLOUD SERVICE PROVIDER

Tender No. NPTL/ANDR/059/2023/CSPSERVICE

1.0 Bidder Eligibility Criteria – I (Public Procurement – Preference to Make in India)

1. Only 'Class-I local suppliers' and 'Class-II local suppliers', as defined under DIPP, MoCI Order No. P-45021/2/2017-PP (BE-II) dated 16th September 2020 and other subsequent orders issued therein.

2. EMD as per Tender or EMD is exempted for Micro and Small Enterprises (MSE) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) and Startups as recognized by Department of Industrial Policy & Promotion (DIPP). (MSE/MSME/DIPP PROOF should be enclosed in the cover containing technical bid).

2.0 Bidder Eligibility Criteria – II

Sl.N o	Technical Qualification Criteria	Proof Submission
1	Bidder must be a Legal Entity i.e. 1) A company incorporated under the Indian Companies Act, 2013 or any other previous company law as per section 2 (20) of the Indian Companies Act 2013/ Partnerships Firm registered under the Limited Liability Partnerships or Partnership Act 2) Registered with the Income Tax (PAN) and GST (GSTN) Authorities in India with active status	1.Copy of Certificate of Incorporation/ Registration 2. Copy of Registration Certificates with the GST & IT (PAN) Authorities
2	The Bidder should be an authorized GOOGLE Premier partner of the proposed Google Cloud service for the last 3 years	Authorized Partner Certificate/Authorized Reseller Certificate from Google and undertaking letter from Google
3	The bidder, Cloud Service Provider (CSP), should offer Google public cloud service with assured disaster recovery mechanisms and subscription to additional security services as recommended by Google (applicable to all the cloud services administered by IIT MADRAS).	Authorized Partner Certificate/Authorized Reseller Certificate from Google and undertaking letter to offer subscription to security services recommended by Google but procured on behalf of client and subscription fee payable in monthly mode
4	The CSP should be offering PAAS Service of Google cloud to at least 5 organizations in India during the last two years (01/10/2021 to 30/09/2023) where the monthly billing is not less than Rs. 50 lakhs. The proof of the same with contact details to be provided.	The proof viz work order or invoices with contact details & Form A to be submitted
5	The CSP should have had a minimum total	Auditor Certificate as per Form B

	turnover of Rs.25 crores in last two financial years (2021-22,2022-23) from cloud business and should have made profit (before tax) in the previous financial year 2022-23	
6	Bidders should not be blacklisted by the specific State Government/State Sector or court of law in the last 3 years.	Self-declaration from Bidder

3.0 Technical specification for GOOGLE CLOUD SERVICE PROVIDER

It. No	Description of work / service
1.	35F6-8391-2A56 - Frontend Instances Mumbai
2.	CE3B-4AB1-8645-Cloud Firestore Read Ops Mumbai
3.	F042-8822-7B79 - Redis Capacity Standard M2 Mumbai
4.	DFC1-04D4-B4A1-E2 Instance Core Running in Mumbai
5.	651E-DF06-719C-Redis Capacity Standard M4 Mumbai
6.	9544-CFBE-3F3F-Custom Instance Core running in Mumbai
7.	90AB-A7A8-F873-E2 Instance RAM running in Mumbai
8.	1A79-AA76-9403-Redis Capacity Basic M1 mumbai
9.	88B8-C3ED-03F0-Nvidia Tesla T4 GPU running in Americas
10.	98F4-A129-AC02-Archive Storage Delhi (Early Delete)
11.	15ED-E830-5D69-Archive Storage Mumbai (Early Delete)
12.	2717-BEFE-3773-Standard Storage Mumbai
13.	93B0-477F-A22B-Out Bandwidth Japan

14.	A115-9CB2-F553-Networking Traffic Egress GCP Inter Region within Asia
15.	4B85-D08E-36CF-Cloud Firestore Storage Mumbai
16.	07A4-C7D5-D204-Networking Traffic Egress GAE/Firebase Storage
17.	1F8B-71B0-3D1B/Download APAC
18.	9E89-C27D-187A-Backend Instances Mumbai
19.	143F-A1B0-E0BE-Log Storage Cost
20.	423D-166E-60CF-Out Bandwidth Mumbai
21.	7102-B9AA-2ACF-E2 Instance Core running in Singapore
22.	Cloud Logging
23.	E277-7DC2-2C7D-E2 Instance RAM running in Singapore
24.	C24C-88D9-75ED-Balanced PD Capacity in Mumbai
25.	75BE-4FB0-E4E8-N1 Predefined Instance Core running in Mumbai

Organizations billing more than Rs. 50 lakhs per month and using PAAS from bidder's cloud

SNo	Name of organization	Contact in organization

(Signature of Bidder)

AUDITOR FINANCIAL CERTIFICATE

(in auditor letter head)

TO WHOMSOEVER IT MAY CONCERN

We have verified the book of accounts, financial statements and other relevant records of M/s< bidder company name> having its registered office at <bidder office address> and we hereby certify that the turnover, profit before tax and net worth of the company for the last three financial years is as under-

Particulars	2021-22	2022-23	Total
Turnover			
Profit before tax			

Note : If audited financial results are not available for 2022-23 provisional results should be given.

(Signature of Bidder)

TECHNICAL BID PROFORMA Tender No. NPTL/ANDR/059/2023/CSPSERVICE Item Name: GOOGLE CLOUD SERVICE PROVIDER

1.0 Bidder Eligibility Criteria:

Ι	Bidder Eligibility Criteria-I (Public Procurement – Preference to Make in India)	Class I / Class II	Local Content Percentage	Ref. Page No.
1.	Only 'Class-I local suppliers' and 'Class-II local suppliers', as defined under DIPP, MoCI Order No. P-45021/2/2017-PP (BE II) dated 16 th September 2020 and other subsequent orders issued therein.			
2.	EMD as per Tender or EMD is exempted for Micro and Small Enterprises (MSE) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) and Startups as recognized by Department of Industrial Policy & Promotion (DIPP). (MSE/MSME/DIPP PROOF should be enclosed in the cover containing technical bid).			

2.0 Bidder Eligibility Criteria

Sl.N o	Technical Qualification Criteria	Proof Submission	Complied/Not Complied	Ref Pg.No
1	Bidder must be a Legal Entity i.e. 1) A company incorporated under the Indian Companies Act, 2013 or any other previous company law as per section 2 (20) of the Indian Companies Act 2013/ Partnerships Firm registered under the Limited Liability Partnerships or Partnership Act 2) Registered with the Income Tax (PAN) and GST (GSTN) Authorities in India with active status	1.Copy of Certificate of Incorporation/ Registration 2. Copy of Registration Certificates with the GST & IT (PAN) Authorities		
2	The Bidder should be an authorized GOOGLE Premier partner of the proposed Google Cloud service for the last 3 years	Authorized Partner Certificate/Authorized Reseller Certificate from Google and undertaking letter from Google		
3	The bidder, Cloud Service	Authorized Partner		

	Provider (CSP), should offer Google public cloud service with assured disaster recovery mechanisms and subscription to additional security services as recommended by Google (applicable to all the cloud services administered by IIT MADRAS).	Certificate/Authorized Reseller Certificate from Google and undertaking letter to offer subscription to security services recommended by Google but procured on behalf of client and subscription fee payable in monthly mode	
4	The CSP should be offering PAAS Service of Google cloud to at least 5 organizations in India during the last two years (01/10/2021 to 30/09/2023) where the monthly billing is not less than Rs. 50 lakhs. The proof of the same with contact details to be provided.	The proof viz work order or invoices with contact details & Form A to be submitted	
5	The CSP should have had a minimum total turnover of Rs.25 crores in last two financial years (2021-22,2022- 23) from cloud business and should have made profit (before tax) in the previous financial year 2022-23	Auditor Certificate as per Form B	
6	Bidders should not be blacklisted by the specific State Government/State Sector or court of law in the last 3 years.	Self-declaration from Bidder	

3.0 Technical specification for GOOGLE CLOUD SERVICE PROVIDER:

It. No	Description of work / service	Complied/Not Complied	Ref Pg.No
1.	35F6-8391-2A56 - Frontend Instances Mumbai		
2.	CE3B-4AB1-8645-Cloud Firestore Read Ops Mumbai		
3.	F042-8822-7B79 - Redis Capacity Standard M2 Mumbai		
4.	DFC1-04D4-B4A1-E2 Instance Core Running in Mumbai		

5.	651E-DF06-719C-Redis Capacity Standard M4 Mumbai	
6.	9544-CFBE-3F3F-Custom Instance Core running in Mumbai	
7.	90AB-A7A8-F873-E2 Instance RAM running in Mumbai	
8.	1A79-AA76-9403-Redis Capacity Basic M1 mumbai	
9.	88B8-C3ED-03F0-Nvidia Tesla T4 GPU running in Americas	
10.	98F4-A129-AC02-Archive Storage Delhi (Early Delete)	
11.	15ED-E830-5D69-Archive Storage Mumbai (Early Delete)	
12.	2717-BEFE-3773-Standard Storage Mumbai	
13.	93B0-477F-A22B-Out Bandwidth Japan	
14.	A115-9CB2-F553-Networking Traffic Egress GCP Inter Region within Asia	
15.	4B85-D08E-36CF-Cloud Firestore Storage Mumbai	
16.	07A4-C7D5-D204-Networking Traffic Egress GAE/Firebase Storage	
17.	1F8B-71B0-3D1B/Download APAC	
18.	9E89-C27D-187A-Backend Instances Mumbai	
19.	143F-A1B0-E0BE-Log Storage Cost	
20.	423D-166E-60CF-Out Bandwidth Mumbai	
21.	7102-B9AA-2ACF-E2 Instance Core running in Singapore	
22.	Cloud Logging	
23.	E277-7DC2-2C7D-E2 Instance RAM running in Singapore	

24.	C24C-88D9-75ED-Balanced PD Capacity in Mumbai	
25.	75BE-4FB0-E4E8-N1 Predefined Instance Core running in Mumbai	

FORM – A

Organizations billing more than Rs. 50 lakhs per month and using PAAS from bidder's cloud

SNo	Name of organization	Contact in organization

(Signature of Bidder)

AUDITOR FINANCIAL CERTIFICATE

(in auditor letter head)

TO WHOMSOEVER IT MAY CONCERN

We have verified the book of accounts, financial statements and other relevant records of M/s< bidder company name> having its registered office at <bidder office address> and we hereby certify that the turnover, profit before tax and net worth of the company for the last three financial years is as under-

Particulars	2021-22	2022-23	Total
Turnover			
Profit before tax			

Note : If audited financial results are not available for 2022-23 provisional results should be given.

(Signature of Bidder)

FINANCIAL BID (PROFORMA) - BILL OF QUANTITIES (BOQ)

Item Name: : NPTL/ANDR/059/2023/CSPSERVICE Tender No. GOOGLE CLOUD SERVICE PROVIDER

It. No	Description of work	Quantity	Units	Basic Rate in INR	GST in Percentage	Total Amount with taxes in INR
1.	35F6-8391-2A56 - Frontend Instances Mumbai	1	hour			
2.	CE3B-4AB1-8645-Cloud Firestore Read Ops Mumbai	1	count			
3.	F042-8822-7B79 - Redis Capacity Standard M2 Mumbai	1	gibibyte hour			
4.	DFC1-04D4-B4A1-E2 Instance Core Running in Mumbai	1	hour			
5.	651E-DF06-719C-Redis Capacity Standard M4 Mumbai	1	gibibyte hour			
6.			hour			
7.	90AB-A7A8-F873-E2 Instance RAM running in Mumbai	1	gibibyte hour			
8.	1A79-AA76-9403-Redis Capacity Basic M1 mumbai	1	gibibyte hour			
9.	88B8-C3ED-03F0-Nvidia Tesla T4 GPU running in Americas	1	hour			
10.	98F4-A129-AC02-Archive Storage Delhi (Early Delete)	1	gibibyte day			
11.	15ED-E830-5D69-Archive Storage Mumbai (Early Delete)	1	gibibyte day			
12.	2717-BEFE-3773-Standard Storage Mumbai	1	gibibyte month			
13.	93B0-477F-A22B-Out Bandwidth Japan	1	gibibyte			
14.	A115-9CB2-F553-Networking Traffic Egress GCP Inter Region within Asia	1	gibibyte			

15.	4B85-D08E-36CF-Cloud Firestore Storage Mumbai	1	gibibyte month	
16.	07A4-C7D5-D204-Networking Traffic Egress GAE/Firebase Storage	1	gibibyte	
17.	1F8B-71B0-3D1B/Download APAC	1	gibibyte	
18.	9E89-C27D-187A-Backend Instances Mumbai	1	hour	
19.	143F-A1B0-E0BE-Log Storage Cost	1	gibibyte	
20.	423D-166E-60CF-Out Bandwidth Mumbai	1	gibibyte	
21.	7102-B9AA-2ACF-E2 Instance Core running in Singapore	1	hour	
22.	Cloud Logging	1	gibibyte	
23.	E277-7DC2-2C7D-E2 Instance RAM running in Singapore	1	gibibyte hour	
24.	C24C-88D9-75ED-Balanced PD Capacity in Mumbai	1	gibibyte month	
25.	75BE-4FB0-E4E8-N1 Predefined Instance Core running in Mumbai	1	hour	
	Grand Total		I	

Total Amount Rupees in words _____

FORMAT FOR AFFIDAVIT OF SELF-CERTIFICATION UNDER PREFERENCE TO MAKE IN INDIA – PER ITEM

Tender Reference Number:

Name of the item / Service:

Date:	
I/We	S/o, D/o, W/o,
Resident of	

Hereby solemnly affirm and declare as under:

That I will agree to abide by the terms and conditions of the Public Procurement (Preference to Make in India) Policy vide GoI Order no. P-45021/2/2017-PP (B.E.-II) dated 15.06.2017 (subsequently revised vide orders dated 28.05.2018, 29.05.2019and 04.06.2020) MOCI order No. 45021/2/2017-PP (BE II) Dt.16th September 2020 & P- 45021/102/2019-BE-II-Part (1) (E-50310) Dt.4th March 2021 and any subsequent modifications/Amendments, if any and

That the local content for all inputs which constitute the said item/service/work has been verified by me and I am responsible for the correctness of the claims made therein.

Tick (🗸	Tick (✓) and Fill the Appropriate Category				
	I/We [name of the supplier] hereby confirm in respect of quoted items thatLocal Content is equal to or more than 50% and come under "Class-I Local Supplier"				
	category. I/We[name of the supplier] hereby confirm in respect of quoted items that Local Content is equal to 20% but less than 50% and come under "Class-II Local Supplier" category.				
	the details of the location (s) at which the local value addition is made and the proportionate value of cal content in percentage				
Addre	SS Percentage of Local content:%				

Authorized signatory (To be duly authorized by the Board of Directors) <Insert Name, Designation and Contact No.>

[Note: In case of procurement for a value in excess of Rs. 10 Crores, the bidders shall provide this certificate from statutory auditor or cost auditor of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content.]

This letter should be on the letterhead of the quoting firm and should be signed by a competent authority. Non-submission of this will lead to Disqualification of bids.

(To be given on the letter head of the bidder)

No._____

Dated: _____

CERTIFICATE

(Bidders from India)

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and hereby certify that I am not from such a country.

OR

(whichever is applicable)

(Bidders from Country which shares a land border with India)

I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and hereby certify that I from ______ (Name of Country) and has been registered with the Competent Authority. I also certify that I fulfil all the requirements in this regard and is eligible to be considered. (Copy/ evidence of valid registration by the Competent Authority is to be attached)

Place: Date: Signature of the Tenderer Name & Address of the Tenderer with Office Stamp

OEM CERTIFICATION FORM (In Original Letter Head of OEM)

Tender No: Dated:

We are Original Equipment Manufacturers (OEM) of (Name of											
the co	mpany)	Ms				(Na	me	of the ve	endor) is	one
of	our	Distributors/D	ealers/Reselle	rs/Partners		(tick		one)	for		the
						and	is	participa	ting	in	the
above	-menti	oned	tender	by	offe	ring		our		proc	duct
model			(Name c	of the produ	uct w	ith mo	odel	number)			

..... is authorized to bid, sell and provide service support warranty for our product as mentioned above.

Name and Signature of the authorized signatory of OEM along with seal of the company with Date

_

<u>TENDER CHECKLIST – Mandatory to be filled and sent (inside the Main Bid</u> <u>Cover) along with Bidding Document.</u>

- (1) I have registered as a Vendor with IC&SR. (Proof to be enclosed)
- (2) Technical bid cover and Financial Bid cover to be submitted separated.
- (3) Completed and **Signed Form of Tender**. The Form of Tender document shall be signed by a person legally authorized.
- (4) Completed Technical Compliance Statement (Annexure-B)
- (5) Certification of Class I / Class II (As a part of technical bid) per item / service / work as per (ANNEXURE D)
- (6) EMD (Ref. tender document pg.no. 6, Point no.9)
- (7) Land Border (ANNEXURE E)
- (8) Authorized agent certificate from OEM is mandatory if Indian agent/Indian office of OEM is participating in this tender on behalf of OEM.

The bid will be valid only if all the above documents are provided. Bidders are asked to supply and tick off the required information. Failure to provide any of the stated documents may result in the bid being considered as non-compliant and rejected.

Signature of the Bidder

NON-BLACKLISTING DECLARATION

Date: XXXX

To, The Indian Institute of Technology Madras, Sardar Patel road, Guindy, Chennai - 600036

Dear Sir,

a. We are not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this assignment.

b. We are not blacklisted by any Central/ State Government/ agency of Central/ State Government of India or any other country in the world/ Public Sector Undertaking/ any Regulatory Authorities in India or any other country in the world for any kind of fraudulent activities in last XX years.

Sincerely,

[BIDDERS NAME] Name Title Signature



CENTRE FOR INDUSTRIAL CONSULTANCY & SPONSORED RESEARCH (IC&SR) INDIAN INSTITUTE OF TECHNOLOGY MADRAS CHENNAI 600 036



ELECTRONIC CLEARING SERVICE (Credit Clearing)/ REAL TIME GROSS SETTLEMENT (RTGS) FACILITY FOR RECEIVING PAYMENTS

A. Details of Account Holder

Name of the Institution	Indian Institute of Technology - Madras
Complete Contact Address	Industrial Consultancy and Sponsored Research Indian Institute of Technology-Madras, IIT- Madras Campus Post Office, Sardar Patel Road, Guindy, CHENNAI - 600 036
Permanent Account Number (PAN)*	AAAAI3615G
GST REGISTERATION NO.	33AAAAI3615G1Z6
Telephone No./ Fax No.	Tel - 044-2257 8356
E- mail ID of the FO/AO/REG/DIR	dricsr@iitm.ac.in
Bank Account Details:	

Institution Account Name (As per Bank	The Registrar, Indian Institute of		
Record)	Technology - Madras		
Account No.	2722101003872		
IFSC CODE	CNRB0002722		
SWIFT CODE	CNRBINBBIIT		
Bank Name (in full)	Canara Bank		
Branch Name	IIT-Madras Branch		
Complete Branch Address	Canara Bank,		
	IIT-Madras Branch,		
	IIT- Madras Campus Post Office,		
	Sardar Patel Road,		
	Guindy, CHENNAI - 600 036		
MICR No.	600015085		
Account Type	Savings Account		

Certified that the Institute's account is in an RTGS enabled branch. I hereby declare that the particulars given above are correct and complete,

Date:

Nors 10 Signature of the Competent Authority of the Institution with seal.

जप कुलसचिव (आई री) एवं एस.आर.) DEPUTY REGISTRAR (IC& SR) आई.आर टी. मदास, चेन्ने I.I.T. MADRAS, CHENNAI - 600 036. श्री ज

MANDATE FORM

ELECTRONICS CLEARING SERVICE (CREDIT CLEARING)/REAL TIME GROSS SETTLEMENT (RTGS) FACILITY FOR RECEIVING PAYMENTS.

A. DETAILS OF ACCOUNT HOLDER:-

NAME OF ACCOUNT HOLDER	
COMPLETE CONTACT ADDRESS	
TELEPHONE NUMBER/FAX/E MAIL	

B. BANK ACCOUNT DETAILS:-

BANK NAME	
BRANCH NAME WITH COMPLETE ADDRESS,	
TELEPHONE NUMBER AND EMAIL	
WHETHER THE BRANCH IS COMPUTERISED?	
WHETHER THE NRANCH IS RTGS ENABLED? IF YES,	
THEN WHAT IS THE BRANCH IFSC CODE	
IS THE BRANCH ALSO NEFT ENABLED?	
TYPE OF BANK ACCOUNT(SB/CURRENT/CASH CREDIT)	
COMPLETE BANK ACCOUNT NUMBER(LATEST)	
MICR CODE OF BANK	

DATE OF EFFECT:

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information I would not hold the user institution responsible. I have read the option invitation letter and agree to discharge responsibility expected of me as a participant under the Scheme.

(.....)

Signature of Customer

Date: Certified that the particulars furnished above are correct as per our records. (Bank's Stamp)

(.....)

Signature of Customer

Date :

- 1. Please attach a photocopy of cheque along with the verification obtained from the bank.
- 2. In case your Bank Branch is presently not "RTGS enabled", then upon its up gradation to "RTGS Enabled" branch, please submit the information again in the above proforma to the Department at earliest.

Average monthly consumption:

Average monthly cons	umption:		ANNEXURE – K
Service Description	SKU	SKU Desc	6 month average consumption
	35F6-8391-		
App Engine	2A56	Frontend Instances Mumbai	363625.647
	CE3B-4AB1-		
App Engine	8645	Cloud Firestore Read Ops Mumbai	30834085594
Cloud Memorystore	F042-8822-		
for Redis	7B79	Redis Capacity Standard M2 Mumbai	28451.8108
	DFC1-04D4-		
Compute Engine	B4A1	E2 Instance Core running in Mumbai	73923.8924
Cloud Memorystore	651E-DF06-		
for Redis	719C	Redis Capacity Standard M4 Mumbai	36476.6806
	9544-CFBE-		
Compute Engine	3F3F	Custom Instance Core running in Mumbai	32287.1768
	90AB-A7A8-		
Compute Engine	F873	E2 Instance Ram running in Mumbai	295229.8412
Cloud Memorystore	1A79-AA76-		
for Redis	9403	Redis Capacity Basic M1 Mumbai	15120.596
	88B8-C3ED-		
Compute Engine	03F0	Nvidia Tesla T4 GPU running in Americas	2536.741
	98F4-A129-		
Cloud Storage	AC02	Archive Storage Delhi (Early Delete)	9518164.617
	15ED-E830-		
Cloud Storage	5D69	Archive Storage Mumbai (Early Delete)	8918295.232
	2717-BEFE-		
Cloud Storage	3773	Standard Storage Mumbai	31114.1342
	93B0-477F-		
App Engine	A22B	Out Bandwidth Japan	4079.4534
	A115-9CB2-	Networking Traffic Egress GCP Inter	
Cloud Storage	F553	Region within Asia	22868.8248
	4B85-D08E-		
App Engine	36CF	Cloud Firestore Storage Mumbai	5495.2836
	07A4-C7D5-	Networking Traffic Egress GAE/Firebase	
Cloud Storage	D204	Storage	4567.697
	1F8B-71B0-		
Cloud Storage	3D1B	Download APAC	4985.089
	9E89-C27D-		
App Engine	187A	Backend Instances Mumbai	9060.063
	143F-A1B0-		
Cloud Logging	EOBE	Log Storage cost	1352.2355
	423D-166E-		
App Engine	60CF	Out Bandwidth Mumbai	4232.3294
	7102-B9AA-		
Compute Engine	2ACF	E2 Instance Core running in Singapore	17373.0888
Cloud Logging		Log Volume	1291.971333
	E277-7DC2-		
Compute Engine	2C7D	E2 Instance Ram running in Singapore	124742.112
	C24C-88D9-		
Compute Engine	75ED	Balanced PD Capacity in Mumbai	3647.2646
~	75BE-4FB0-	N1 Predefined Instance Core running in	
Compute Engine	E4E8	Mumbai	12373.5178